

Rescuing marketers from B2B boredom

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Building a media machine for B2B



What it means for us

- It means building your own audience within key subscriber channels.
- It means creating processes around content that enables you to consistently produce top quality content that can power many other areas of your marketing engine.
- 3 key ingredients for a successful strategy when it comes to this:
- 1. Quality of the content
- 2. A point of view
- 3. Consistency



What are our key channels

•YouTube

•LinkedIn Company Page

•LinkedIn SME Profiles

•Podcast

•Newsletter/s

•Blog – powered by our 'story hunters' rather than SEO writers

How do you scale the media machine?



Watch time 168.3

Subscribers 44

Watch time 668.8

Subscribers 33

Watch time 245.1

Subscribers 16



Creating truly value-led content

Once you've freed yourself from the shackles of lead gen, you can hop on board the ungated content train.

What does this mean exactly?

Well, your audience can read and view your best content, without having to enter an email nurture with you.

It also means you don't need to write and optimise content for lead gen purposes. So you don't need a boring CTA at the end of content linking to other gated pieces.

Your marketing team is now purely just writing content that's fun and interesting. And you'll be able to take these best pieces, then share them in areas where your audience actually hangs out.

And what's the domino effect of this?

More unique page views on your blog, more engagement, and more demand.

Need I go on?

Turning your content team into a newsroom

Your content team will be full of great ideas once their time isn't being taken up writing boring old eBooks.

Alice de Courcy • You Chief Marketing Officer at Cognism - technical SaaS revenue marketer. ... 5d • ©

How do you get buy in from executives to move from a lead gen to a demand gen model?

✓ Before you even start to have conversations with execs, get your reporting in place. This specifically relates to splitting the marketing funnel between your direct hound demo requests coming in through your website vs 'other leads' / 'MQLs' from content and other sources. Split out the conversions on these 2 funnels at every stage, and importantly work out how many leads you need in for each to close 1 deal.

When we did this at Cognism we found out we only needed 25 direct inbound leads to CW 1 deal, vs 500 MQL's to CW 1 deal...

V Start informal conversations around this reporting with key execs in operations, finance and sales. Consistently report on it in key revenue meetings. And finally and most importantly work with finance on the targets and model to see how this spills out as you scale. Can it scale efficiently at this level of discrepancy when spit out?

✓Ask your sales leaders what the experience is like managing a team with split focuses, on MQL's and pure outbound. Discuss the benefits of focus and time back for outbound only. As well as the opportunity and time costs.

✓ Come with a plan. Be prepared to talk through what the gap looks like if you remove MQL's from the model, how will you fill this, is there a lag required to be worked in?

 \checkmark Ask your execs how they consume content, what their intent is when they download a PDF from Linkedin Ads, how they feel when they get cadenced and followed up with by SDR's. Do they have intent to buy? Do they enjoy that experience?

 \checkmark Finally ask them how much they would be willing to pay to get content consumed vs just downloaded by best fit accounts and target buyers, daily, in feed, where they spend their time.

#demandgeneration #b2bmarketing



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Cognism

How do you scale the media machine?

Each channel has an owner, including SME'sEach channel has it's own set of clear KPI's and goals

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Goal/KPI example: SME

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- Scale LinkedIn followers to over 24K by end of June 22. Adding 1K a month.
- Contribute to an uplift in organic unique blog views of 25% every quarter (17% currently).
- Become the voice of the sales newsletter, with subscribers increased by 50% every quarter (25% currently).
- Become the host of the Revenue Champions Podcast, sourcing influential and interesting speakers on a weekly basis and helping to scale regular active listeners to 150, from 35. Host an episode every week.
- Produce regular video content to help drive YouTube subscribers up to 10k in year 1/ 2,500 a quarter (currently on 600).
- Run bi-weekly live events



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Content that gives buyers an advantage



Cognism (

- Create an e-book on a popular topic with the primary goal being to generate leads
- Add to a gated landing page
- Run gated lead-gen ads on paid social
- Focus on generating as many leads as possible
- Measure success based on CPL and spot check quality once every 2 weeks



Video snippet from our subject matter expert. Running on LinkedIn paid.

We measure: Video views, engagement, CTR Revive cold calling in 2022: Cognism's cold calling playbook

Breathe new life into your cold calling process with Cogniam's playbook, updated for 2022 Keep nearing and you'l discover: A 9-step process for making the most of your cold calls How to call accessibly from oparing to closing Tips for qualifying, pitching and handling objections The best tools to help you become a champion cold caller

On this page:
What to do pre-call
Getting past the gatekeeper
How to open a call
How to build rapport
How to qualify
How to pitch your product
How to handle objections
How to close a call
Post-call
Remote working advice





This is the process used by Cognism's SDRs when cold calling prospects. It begins with steps to take pre-call and ends with post-call activities. Night-click and save this infographic; refer back to it when building out your own cold calling process 🏺

1. Pre-call	2. Bypassing
Researching your	the gatekeeper
prospects and	Strategies for reaching
gathering data.	the decision-maker.
4. Rapport building Developing a professional relationship with the prospect.	3. Introduction Making a good impression early on.
5. Qualification	6. Pitching
Verifying if the prospect	Promoting your product
is a good fit for your	in a way that addresses
company.	the prospect's needs.
8. Closing	7. Objection handling
Negotiating with the	Resolving the prospect's
prospect and agreeing	concerns about your
on next steps.	product.
8. Post-call Follow-up tasks and sales call admin.	*

Now, let's run through each of these steps one by one

Interactive landing page

We measure: Time on page, reducing bounce rate



Live cold calling training with our subject matter expert

We measure:

Qualitative feedback, actionable insights we can repurpose on social

The New Way



Ungated, actionable cold calling script that can be put into practice.

We measure: Engagement, CTR, optimise for web visits



51: Cold calling live #7 (with Shawn Sease, Founder at 5bynoon)

Welcome to our 7th episode of Revenue Champion's Cold calling live, a cold calling series where top sales leaders go through live cold calls and give actionable insight...



Jun 22 \cdot 59 min 51 sec

Repurposing content via our podcast.

We measure:

Qualitative feedback, building up brand awareness, securing more subject matter experts as guests





Creating Value Driven Content

- Your content needs to be value driven and relatable. Utilise subject matter experts to help you deliver this.
- Decide on your content types Thought Leadership, Tactical, Product, Social Proof
- Start by focusing on channels that work best for you right now and experiment with different content formats. Double down on what works.



If LinkedIn was my channel of choice:

- Value driven company posts no promotion
- Test video snippets on tactical content bucket
- Product ads based on customer / prospect insights
- Start to build a brand with employee posting

Checklist

- 1. Listen to customer calls
- 2. Identify key pain points
- 3. How can you help solve these pain points?
- 4. How can you best deliver this content on your audience's channel of choice?



How we use ungated experiences

to boost inbound pipeline 4x

Media Machine: Example Activity







What do you measure?

Think like a media company.

Don't focus heavily on direct results such as leads or demo requests.

Instead, act as if you're a media company, and focus on measuring the success of the content.

That means your primary measure of success is engagement, feedback and interaction.

Not leads, meetings booked or conversations.

Things to track:

- Likes, comments, CTR, video views, reach
- Page views, bounce rate, time-on-page, scroll depth
- First/last touch UTMs
- Direct feedback from ICP
- Subscribers, total listens, average audience, attendee numbers
- Anonymous conversions
- Newsletter subscribers, replies, CTR

The results?



The Quantitative

Direct demo requests



Pipeline



The Qualitative





Sam Gibbons 12:22 PM mate

i dunno what you're feeding these inbounds

but they're literally all just 🚈 hot



Other ideas to consider

On Demand Nurtures

Is it time for Netflix style email nurtures?

Ungating content means you're focus switches to be 100% about delivering it in a way that is best consumed.

Can any of us judge when someone is ready to see the next bit of content?

HIYA.

Marketer: we've got you conted. Demand generation is *all the hype*, but deliverin true intent marketing - the holy graill - is a bigger hurdle altogether. Get Demand Gen ready in 14 days with our featured resources. Are you ready?

The Essential Guide to **Demand** Marketing

OK, so maybe your lead generation is getting the job done. But it won't scale. Your costs will continue to rise as more effective paths to create demand are embraced by the wider marketing world.

The new essentials for B2B marketers
What demand marketing is

How to implement and track a winning strategy

Day 3

Everything, on-demand: Get started with these essential marketing templates, built on industry knowledge and proven experience. The same templates that our own team used flexbook [Demand Marketing, to build (and optimile) our pipeline!



Convert more from nurtures, map out multi-channel campaigns, or book more meetings from inbound. What are you waiting for?

If you found them useful, you'll love the Demand Gen Digest – our custom newsletter for marketing leaders, sent every two weeks with the latest & greates insights from our network.

Marketing Templates

Website Journey

How easy is your content to navigate on your website?

Ideas:

- Use of Drift bot
- Use of CTA and dynamic recommendations
- Move away from compartmentalizing your content
- Web pages over eBooks
- Use of video and audio in pages
- Interactive games and quizzes

sm Cupid
TODAY 9:50 AM
Cupid
Can I pull you for a chat?
OMG yes, you're my type on paper

Vas that a Love Island reference? Please stop. What? I want to talk to someone!

What type of SDR are you?

Cogni

Take our SDR personality test and get insights into how you work, learn, perform and like to be managed. You'lli get specific resources tailored to your SDR type that will help you become the teams top booker!

Take the Quiz

